

Terms & Conditions Sept 21/22– Super Stars Cork

1. Any personal information provided to Super Stars will be processed by Super Stars for the purposes of administration, research, the provision of teaching services in singing, acro, ,music, gymnastics ,dance and drama, the organization of performances and for the administration of Super Stars for it's statutory obligations under legislation relating to children. Super Stars Ireland will not disclose this information to third parties for marketing purposes. Super Stars itself may use this information to provide marketing information

2. Class times and fees are given upon filling in our online registration. A place can only if held in a class if accompanied by the payment of the required deposit. Trial classes can be booked but places are not guaranteed.

3. Methods of Payment Credit or Debit Card PayPal Sum Up Cash

4. Classes take place once a week during the normal academic terms. The term dates for the following term will be made known on our parents page on our website and will be available to download, they will also be sent into the parents whats app groups. During showcases rehearsal hours will be used towards class hours. The show itself and early arrival time is counted as one class.

5. Cancellation Upon attending their second class Super Stars will not issue refund or credit of fees if a child stop attending classes. In the event that Super Stars asks a child to leave due to behaviour issues, Super Stars will refund fees up to when the student last attended. In the event of a lockdown/government enforced / recommended closure, Super Stars class will go online in a developed timetable, Superstars will not refund or credit class fees. In the event of a red weather warning Super Stars will make up class time lost.

6. Super Stars the right to make changes to the timetable and to the teaching staff.

7. Fees are reviewed annually in September. Fees must be paid within the 1 class attended for students to continue class uninterrupted

8. Super Stars will from time to time take photographs and film footage of students during class time for use in Super Stars marketing and publicity material. If you do not wish for your child to be photographed/filmed please let the office administer Susan Pendergast know via text on 0877933505

9. Students participate at their own risk and are obliged to inform Super stars and its staff of any existing injuries or medical condition

10. Students are obliged to take care of their own belongings. Super Stars can accept no liability for lost or damaged belongings.

11. The liability of Super Stars and that of its staff is restricted to class time only and then only to gross negligence. Super Stars is not liable in the event where it is unable to fulfill any service to which it is contractually bound because of fire, natural disaster, acts of government, failure of suppliers or subcontractors, labour disputes or other reasons which are outside its control.

12. In order to receive the most up to date information, parents must join their child's class whats app group. Super Stars is not responsible if a parent does not join the group and misses information regarding their child's class.

13. Super Stars will issue regular newsletters via email we will also post these in our whats app group.

14. Super Stars full policies and procedures are available for any parent/ Guardian to read. These include our child protection policy, anti bullying policy, positive behaviour policy, accident / incident police, safeguarding policy, comments & Complaints policy.

Roles and Responsibilities

Sept 21/22 Kate Gaffney – Director of Super Stars, Child Liaison Officer and Covid Lead

Donna O Keeny- Child Protection Officer, Covid Liaison Officer, Complaints/ Comments officer.

Susan Pendergast – Officer Administer Maria O Callaghan- Finance Officer